



OFFICE OF INSPECTOR GENERAL  
BOARD OF GOVERNORS OF THE FEDERAL RESERVE SYSTEM  
CONSUMER FINANCIAL PROTECTION BUREAU  
WASHINGTON, DC 20551

September 19, 2012

The Honorable Deborah J. Jeffrey  
Inspector General  
Office of Inspector General  
Corporation for National and Community Service  
1201 New York Avenue, NW  
Suite 830  
Washington, DC 20525

**Subject:** *Quality Assessment Review of the Investigative Operations of the Office of Inspector General for the Corporation for National and Community Service Investigative Operations*

Dear Ms. Jeffrey:

We have reviewed the system of internal safeguards and management procedures for the investigative functions of the Office of Inspector General (OIG) for the Corporation for National and Community Service (CNCS) in effect during the period May 1, 2011, through May 18, 2012. Our review was conducted in conformity with the *Quality Standards for Investigations* and the *Quality Assessment Review Guidelines for Investigative Operations of Federal Offices of Inspector General* established by the Council of the Inspectors General on Integrity and Efficiency (CIGIE) and the Attorney General's Guidelines for Office of Inspectors General with Statutory Law Enforcement Authority, as applicable.

We reviewed compliance with the CNCS OIG's system of internal policies and procedures to the extent we considered appropriate. The review was conducted at the CNCS OIG's headquarters in Washington, DC. Additionally, we interviewed several criminal investigators and management personnel and sampled 27 investigative case files closed during the 12-month period ended May 18, 2012.

In performing our review, we considered the provisions of Section 6(e) of the Inspector General Act of 1978, as amended, 5 U.S.C. app. 3. Section 6(e) authorizes law enforcement authority for

presidentially appointed Inspectors General, which may be exercised only for activities authorized by the Inspector General Act of 1978, as amended; other statutes; or as expressly authorized by the Attorney General.

In our opinion, the system of internal safeguards and management procedures for the investigative function of the CNCS OIG in effect during the period May 1, 2011, through May 18, 2012, is *compliant* with the quality standards established by CIGIE and the applicable Attorney General guidelines. These safeguards and procedures provide reasonable assurance of the CNCS OIG's conformance with professional standards in the planning, execution, and reporting of its investigations.

If you have any questions, please do not hesitate to contact me at 202-973-5005.

Sincerely,

A handwritten signature in cursive script, appearing to read "Mark Bialek".

Mark Bialek  
Inspector General

Enclosure

cc: U.S. Department of Justice, Office of the Attorney General  
Carl W. Hoecker, Chair, Investigations Committee, CIGIE